

Terms & Conditions of Sale

ROCKWELL SECURITY INC. LIMITED LIFETIME WARRANTY FOR WINDOW & DOOR MANUFACTURERS & AUTHORIZED DISTRIBUTORS

Shower Door Hardware products are warranted for 3 years.

Electronic Products are warranted for 1 year.

Commercial Hardware products are warranted for 5 years.

All Rockwell Security Inc. products are warranted against defects in materials and workmanship to the original consumer/purchaser for the life of the product as long as the original consumer/purchaser owns the product upon which the product was originally installed. Proof of purchase required.

Shower Door hardware products are warranted for 3 years against defects in materials and workmanship.

All electronic hardware products are warranted against defects in materials and workmanship for 1 year from the date of Purchase.

Commercial Door hardware products are warranted for 5 years against defects in materials and workmanship.

Warranty Exclusions

1. Rockwell Security Inc. produces its products in accordance with the highest standards of quality and excellence. All these products are manufactured with the highest quality materials: however, these products are susceptible to small surface indentations and imperfections due to the malleability of the material and crafting of the product. Although Rockwell's material safeguards protect against shipping products of unacceptable quality, a small surface indentation or imperfection, which can not be observed at closer than arms length or are only observable when the product is rotated at an angle, by special observation, or when examined under certain lights, may not disqualify a particular product from being considered of the highest quality obtainable.
2. Normal wear or discoloration of finishes is not covered under this warranty. (Rockwell Security Inc. may, however, offer selected products with separate enhanced finish warranties)
3. Distressed and oil rubbed bronze finishes are not covered under this warranty.
4. Corrosion related damage is not covered under this warranty. Products installed on coastal applications are not covered in this warranty.
5. Any Rockwell Security Inc. product which has been damaged as a result of installation contrary to Rockwell written installation instructions is not covered under this warranty.
6. Any Rockwell Security Inc. item which has been modified with any non-specified Rockwell component is not covered by this warranty.
7. Any Rockwell Security Inc. product having defect caused by neglect, misuse, abuse, or unreasonable or extraordinary use or maintenance is not covered by this warranty.
8. Rockwell Security Inc.'s warranty is expressly limited to window & door manufacturers and Rockwell Security Inc. Authorized Distributors and may not be assigned or transferred. For warranty service questions, please contact the window & door manufacturer or Rockwell Security Inc. Authorized Distributor from whom you received the product.

This warranty is exclusive. Rockwell Security Inc. makes no other warranty of any kind whatsoever, expressed or implied, with respect to the products manufactured and sold by it, whether as to merchantability, fitness for a particular purpose, or any other matter. No agent,

employee or representative of Rockwell Security Inc. has any authority to bind Rockwell Security Inc. to any affirmation, representation, or warranty concerning Rockwell Security Inc. products or parts, except stated herein.

If any product manufactured by Rockwell Security Inc. is found to be defective by Rockwell Security Inc., in its sole reasonable judgment, Rockwell Security Inc. will, at its option, either repair or replace such defective product. Rockwell's liability is limited only to the replacement value of the hardware. This remedy shall be the exclusive remedy available for any defects in the products manufactured and sold by Rockwell Security Inc. or for damages resulting from any other cause whatsoever, including without limitation, Rockwell Security Inc's negligence. Rockwell Security Inc. shall not in any event be liable to any buyer for consequential, or incidental, or punitive damages of any kind or for the labor which may be required for the replacement of said product, whether for breach of warranty, negligence, on the basis of strict liability, or for any other reason.

The purpose of this exclusive remedy shall be to provide the window/door manufacturer, or Rockwell Security Inc. Authorized Distributor, with replacement of products, or parts, manufactured by Rockwell Security Inc. found to be defective in materials or workmanship, or negligently manufactured. This exclusive remedy shall not be deemed to have failed of its essential purpose so long as Rockwell Security Inc. is willing and able to repair or replace said defective products or parts in the prescribed manner.